

Pre-bid Meeting Commission's Clarifications.

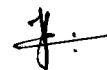
| Bidder | SI NO | Clause Section, Page no | Existing Clause Details | Clarification Sought | Commission's Clarification |
|--------------|-------|--|--|---|---|
| Innovatiview | 1(i) | Section 1 Para 4 & Sub-section 3.1 "Sale of Tender documents" Page No. 1 & 4 | Interested Agencies may download documents from the Commission's website http://www.bpsc.bih.nic.in and pay Tender fees Rs. 5000/- Only in Demand Draft as applicable. The Bidders who submit their Tender on documents downloaded from B.P.S.C. website http://www.bpsc.bih.nic.in will have to submit a Demand Draft of Rs.5000/- in favour of the Secretary, Bihar Public Service Commission, Patna payable at Patna towards the cost of Tender documents, failing which the Tender will be summarily rejected. And Tender Documents may be downloaded from Commission's website http://www.bpsc.bih.nic.in from date 11.04.2021 and pay Tender fees Rs 5000/-only in Demand Draft in favour of the "Secretary, Bihar Public Service Commission" payable at "Patna" towards the cost of Tender documents along with the Technical Bid, failing which the Tender will be summarily rejected | Tender Fee as per Section 1 Para 4 & Subsection 3.1 is Rs. 5000/- whereas as per Section 15 INFORMATION IN A NUTSHELL, Cost of Tender Document is Rs. 10,000/-. Request you to please clarify if these are separate fees or provide clarification on exact amount of tender fee. | It should be read as Rs-5000/- |
| | 1(ii) | Pt. No. "iv" & "xi" of Sub- section 2.1 "Detail Scope of Work" Page No. 3 | After the completion of capturing of IRIS impressions and Facial Recognition of candidates at each and every examination centres across various districts of Bihar, the bidder shall send the entire captured data in a hard drive in a sealed cover superscribing Exam Name on the same day along with report and forwarding letter duly signed by the bidder to the Secretary, BPSC, Patna. No copy of the data is to be retained by the bidder in any form whatsoever. And The agency shall have to transfer the captured data in usable soft form to BPSC after the completion of each examination/counselling process. the entire captured data in a hard drive in a sealed cover superscribing Exam Name within 7 Days along with report and forwarding letter duly signed by the bidder to the Secretary, BPSC, Patna. No copy of the data is to be retained by the bidder in any form whatsoever." A | Pt. No. "iv" & "xi" should be combined and should be read as "After the completion of capturing of IRIS impressions and Facial Recognition of candidates at each and every examination centres across various districts of Bihar, the bidder shall provide the entire captured data in a usable form to BPSC on the same day via cloud sharing through a Secured Web Server hosted in a Tier 3 or higher Data Center. And the bidder shall send the entire captured data in a hard drive in a sealed cover superscribing Exam Name within 7 Days along with report and forwarding letter duly signed by the bidder to the Secretary, BPSC, Patna. No copy | It should be read as "After the completion of capturing of IRIS impressions and Facial Recognition of candidates at each and every examination centres across various districts of Bihar, the bidder shall ensure that the tablets used for capturing the details is submitted with the Centre Superintendent of each centre before completion of the exam in sealed covers superscribing Exam Name and other details. The detailed report must be submitted to the Secretary, BPSC, Patna within 7 days of completion of exam. |

7

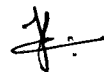
| | | | | | |
|--------|--|---|--|--|--|
| | | | | <p>of the data is to be retained by the bidder in any form whatsoever.</p> <p>Also, a clause should be added that "Due to the ongoing pandemic situation or any General force majeure happening, if any party is impacted and is facing difficulty in any sort of physical submission; the party would be provided adequate time for submission.</p> | |
| 1(iii) | Pt. No. "i" of Sub-section 4.2 "The Bidder should satisfy the following criteria:", Page No. 4 | Form of organization, whether partnership or proprietary of Limited company must be clearly mentioned in the tender. In case of partnership firm, the names & address of the partners and in case of Limited Company, the names and address of the Directors and Registration Number may be expressly stated. | We think that form of organization should be "whether partnership or proprietary or Limited company", instead of "whether partnership or proprietary of Limited company". It has been mistakenly typed as "of" instead of "or". Please clarify. | Accepted. The bid document is amended accordingly. | |
| 1(iv) | Pt. No. "iv" of Subsection 4.2 "The Bidder should satisfy the following criteria:", Page No. 5 | A list of at least one similar or higher work undertaken in the past 3 (Three) years for Installation of Touchless IRIS and FR devices to capture IRIS impressions, barcodes and photographs of the candidates during various examinations executed by the Bidder (Agency) in various examinations conducted by the Govt. Agencies or the public sector agencies such as UPSC, State Public Service Commission, SSCs, Universities, CBSE, State Educational Boards, Government Departments, IITs, IIMs, Institute of Banking Personnel Selection, Railway Recruitment Boards and Central Public Sector Undertakings etc. Copies of Work Completion Certificate from at least 1 (One) client must be enclosed during past 3 years i.e. 2017-18, 2018- 19 and 2019-20 | This clause should be amended as follows: A list of at least one similar or higher work undertaken in the past 3 (Three) years for Installation of Touchless IRIS and FR devices to capture IRIS impressions, barcodes and photographs of the candidates during various examinations executed by the Bidder (Agency) in various examinations conducted by the Govt. Agencies such as Union Public Service Commission or State Public Service Commissions. Copies of Work Completion Certificate from at least 1 (One) client must be enclosed during past 3 years | No change in the bid document is required. | |

J.

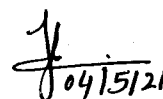
| | | | | | |
|-------|--|--|--|--|--|
| | | | | <p>i.e. 2017-18, 2018-19 and 2019-20 Reason: As working style and examination style of Public Service Commission's is very different from that of SSC's, Universities, CBSE, State Educational Boards, Government Departments, IITs, IIMs, IBPS, RRB's and Central PSU's etc. and the modules and system requirements for examination also differ in nature. We suggest that Bidder should have experience of working with at least one State Public service commission or UPSC for executing similar kind of service in Examination domain.</p> | |
| 1(v) | <p>Pt. No. "v" of Subsection 4.2 "The Bidder should satisfy the following criteria:", Page No. 6</p> | <p>The Agency must have been registered under the Indian Companies Act, 2013/the Partnership Act, 1932 and must possess valid Trade License & Registration Certificate of Professional Tax. Documentary evidence regarding this must be enclosed.</p> | <p>As proprietary firms are allowed to participate in the bidding process, Submission of GST Registration should be sufficient for proprietary firms. As GST registration is considered as legitimate and is legally accepted for all such purposes. Please clarify</p> | <p>No change is required in the bid document.</p> | |
| 1(vi) | <p>Sub- section 11.2 "Delivery Schedule", Page No. 9</p> | <p>The bidder, whose bid is accepted, shall arrange to start the services after receipt of Letter of Acceptance/Work Order in a time bound manner to be indicated by the BPSC for each counselling/job/project/examination. It may be kept in mind that time is the essence of this contract. There may be overlapping of examinations in which case the Bidder will have to ensure that there is neither shortage of IRIS scanners, FR devices and related accessories nor delay in respect of multiple examinations.</p> | <p>We request to add the below condition to this clause: " Bidder should be provided all the details regarding exam centers, Schedule of examination/ Shift details, candidate data etc. minimum 2 weeks prior to the Examination Date. This will ensure smooth conduction of the examination and would help bidder in</p> | <p>The period of notice to be amended as minimum 10 days.</p> | |



| | | | | | |
|--------|--|---|--|--|--|
| | | | | making adequate logistics arrangements | |
| 1(vii) | Pt. No. (d), Section 13 "Payment Terms", Page No. 10 | The payment shall be in Indian Rupees by ways of account payee Cheque/Draft/RTGS and shall be paid only as per following terms of payment. i. The payment of 50% of the total charges shall be based on the certification for proper working of IRIS scanners/FR devices by nominated official/observer of BPSC at the examination centres and will be paid within 30 days of receipt of such certificate, along with Invoice complete in all respects. ii. The rest 50% of the charge will be paid within 30 days of receipt of "no adverse report" from the end client with respect to non-occurrence of malpractices or incident of malfunctioning or non-functioning of IRIS scanners/FR devices. | - As incident of malfunctioning or non-functioning of IRIS scanners/FR devices will already be checked and validated under certification of proper working at the time of releasing initial 50% payment, this condition should not be included for releasing remaining 50% payment. - As the bidder will be an ancillary security service provider and the Scope of services will be limited to impersonation control through biometric verification, occurrence of any malpractices cannot be completely controlled by the bidder and therefore it should not have any impact on bidder's payment realization. The remaining 50% payment may be paid within 30 days of verification of captured data submitted by bidder in hard drives. - A clause should be added to payment terms that: "Due to the ongoing pandemic situation/force majeure/ Internal activity of tenderer if the examination is cancelled within 0 to 48 hours of the examination start time, the bidder would be paid minimum 60% of the total value to be paid. As the bidder will | No change in the bid document is required. | |



| | | | | | |
|--------------------------------|----------|---|--|---|--|
| | | | | have already incurred the expenses in transportation, logistics arrangement and planning by that time. | |
| | 1(viii) | Pt. No. 12, Annexure- I PROFORMA FOR TECHNICAL BID, Page No. 12 | Security arrangements during working time as well as off time. | We understand that bidder's scope is limited to supply of IRIS & FR Devices and Manpower for operations. And bidder is only responsible for making security arrangements for its devices/SoW. Please confirm. | Agreed. The bidder should be concerned with the security of his devices and personnel only. |
| Graphic Trades Private Limited | 2.2.i | | STQC Certified IRIS scanners and Facial Recognition devices capable of capturing IRIS impression, barcode (where applicable) and photographs and sufficient trained manpower. Proof of purchase with Model No. must be enclosed | Please Remove STQC Certificate for "Touchless IRIS scanning & FR devices" because OEM are not certified by STQC | Not accepted. No change is required. |
| | 2.2.ii | | The Agency will have to complete the entire task within half of the scheduled duration of the examination time. | Please clarify "Total No of District & Location". | It varies from exam to exam. It will be intimated minimum 10 days prior to the start of exam. |
| | 2.2.iii | | The Agency will have to capture IRIS impressions, barcodes (where applicable) and photographs and perform FR during the conduct of examination at each and every examination room of examination centres across various locations throughout the State of Bihar. | Please clarify "No. of Examination centre per District and No. Students per examination centre". | It varies from exam to exam. It will be intimated minimum 10 days prior to the starts of exam. |
| | 2.3. iv. | | It should not be a laptop based solution. | Please clarify "It Should be server based Solation/ Mobile based /Tab based/ other Based" | It should be tablet based. |
| | | | | Please clarify "Bill Of Qty. per Location required " | As per 2(ii) and 2(iii) |
| | | | | Please Clarify " who will provide Internet /intranet & Power Supply Per Location and how to handover data and devices. | Internet and power backup to be provided by the successful bidder. |
| | | | | | |

 04/5/21

Deputy Secretary,
Bihar Public Service Commission,
Patna.