



S. No	Bidder Name	RFP Document Reference(s)	Section & Page Number(s)	Content of RFP requiring Clarification(s)	Modifications in the current RFP	Required documents
1	SNR EDATAS PVT LTD.	As per the corrigendum published on 21/01/2025 and as per NIT	NIT – New General Particulars	Experience:- Bidder should have working experience of performing examination based projects. The bidder should have done at least 2 examination based projects providing CCTV services in 400 centres /2 Lakhs candidates/8000 AI based CCTV in a single exam assignment for the provision of CCTV Surveillance of candidates in Examination based projects one go for any other project, for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/Council /Commission or by any other Government undertaking organization during the last 5 years as on day of bidding	Experience:- Bidder should have working experience of At least 2 work order for providing services in multiple cities in a single exam assignment/ Election related work/IT/ITES System Integrators for the provision of CCTV Surveillance of candidates in Examination based projects or Election based projects/or handling 10,000 CCTV cameras in one go for any other project, for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/Organization/Board/Council /Commission or by any other Government undertaking organization during the last 5 years as on day of bidding. Reason:This initiative will empower system integrators to strengthen their capacity to prepare and submit highly competitive bids, ensuring the optimization of costs. Such an approach not only encourages fair competition but also ensures that the department procures the best possible solutions at the most economical prices.	AS PER RFP
2	Brihaspathi Technologies Ltd	Annexure 2 Page- 15	4. OEM Registered in India since last 10 years as on day of bidding with manufacturing in India since last 5 years.	4. OEM Registered in India since last 10 years as on day of bidding with manufacturing in India since last 5 years.	We kindly request you to amend this Clause as 4. OEM Registered in India since last 5 or more years as on day of bidding with manufacturing in India .	AS PER RFP
3	Prama India (P) Ltd.	Annexure II Manufacturing Authorization Form	Page no. 15 Annexure II, Point 3	UL and GDPR compliant (Certificate to be attached)	This is an US based data security certification designed for US govt. requirements, which is only required in US Federal govt. tenders. Hence requesting to kindly remove this " As per govt. of India Guideline, BIS certicate can be used in place of UL certificate. Hence requesting to amend as " UL/CE/FCC/RoHS/BIS certified.	UL/CE/FCC/BIS certified/GDPR compliant certificate to be attached
4	Prama India (P) Ltd.	Annexure II Manufacturing Authorization Form	Page no. 15 Annexure II, Point 4	Registered in India since last 10 years as on day of bidding with manufacturing in India since last 5 years.	For OEM the technical specification, product quality, own Factory, RMA support, turnover, and service support are must needed criteria's not the age of Company incorporation. Hence Requesting to remove/ amnd to " <u>The Registered in India since last 4 years as on day of bidding with manufacturing in India since last 3 years.</u> "	AS PER RFP
6	M/s Vensysco Technologies Limited	Section 2, Qualification Criteria, S. No 2	Section 2, Qualification Criteria, S. No 2	The Bidder should have an average annual turnover of INR 25 Crores from examination/ election based projects, etc during the last three financial years i.e. 2021-22, 2022-23, 2023-24.	We request revising the turnover requirement to INR 50 Crores only from examination-based projects to ensure that only financially stable and experienced agencies participate, minimizing the risk of non-performance.	Already increased to 30 Crores in the Corrigendum dated 21-01-2025
7	M/s Vensysco Technologies Limited	Section 2, Qualification Criteria, S. No 3	Section 2, Qualification Criteria, S. No 3	Bidder should have Positive Net Worth as of FY 2023-24.	Kindly specify a minimum positive net worth of INR 15 Crores for FY 2023-24. As, a specified positive net worth criterion will help identify bidders with strong financial health, ensuring project continuity and reliability	Already done in the Corrigendum dated 21-01-2025

S. No	Bidder Name	RFP Document Reference(s)	Section & Page Number(s)	Content of RFP requiring Clarification(s)	Modifications in the current RFP	Required documents
8	M/s Vensysco Technologies Limited	Section 2, Qualification Criteria, S. No 4	Section 2, Qualification Criteria, S. No 4	Bidder must have a valid certification of ISO 9001 & ISO 20000 and CMMI level 3 or above as on day of bidding	We suggest changing the requirement as below: Bidder must have a valid certification of ISO 9001 & ISO 20000 and CMMI level 3 or above (verifiable on CMMI website https://pars.cmmiinstitute.com) and these certificates should be issued at least six months prior to the date of bid publication. Online verification of CMMI certification enhances transparency and ensures that only qualified bidders are considered.	AS PER RFP
12	M/s Vensysco Technologies Limited	Section 2, Qualification Criteria, S. No 5	Section 2, Qualification Criteria, S. No 5	Bidder should have working experience of At least 2 work order for providing services in multiple cities in a single exam assignment/ election related work/ for the provision of CCTV Surveillance of candidates in Examination based projects or Election based projects/or handling 10,000 CCTV cameras in one go for any other project, for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/Council/Commission or by any other Government undertaking organization during the last 5 years as on day of bidding.	Please amend the requirement to include at least 3 different government organizations for providing CCTV surveillance in examination projects and at least 2 works of handling 8,000 CCTV cameras in one shift for examination project directly for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/ Council/ Commission or by any other Government undertaking organization during the last 5 years as on day of bidding. This change will emphasize broader governmental experience and operational capacity, ensuring the selected bidder can manage complex scenarios.	AS PER RFP
13	M/s Vensysco Technologies Limited	Proforma for Financial Bid	Proforma for Financial Bid	The financial bid format only includes a category for live webcasting and recording of examination centers with rates specified per camera per shift. Additionally, discounted rates for subsequent shifts or days are provided in a structured manner, ensuring cost-effectiveness	We request the deletion of the requirement for discounted rates for subsequent shifts or days. Instead, a uniform per-shift rate should be applicable for each shift, irrespective of the number of shifts or days.	AS PER RFP
14	Lecon International Private Limited	Clause 6 of Annexure II on page 15	Clause 6 of Annexure II on page 15		OEM of CCTV should be ISO 9001, ISO 14001, ISO 27001, ISO 45001, IEC 27032 Certified Full time ONVIF member	AS PER RFP
15	Lecon International Private Limited	AS PER RFP	Clause 6 of Annexure II on page 15		UL, Waste Electrical and Electronic Equipment (WEEE) and GDPR compliant (Certificate to be attached)	UL/CE/FCC/BIS certified/GDPR compliant certificate to be attached
16	Lecon International Private Limited	Clause 6 of Annexure II on page 15	Clause 6 of Annexure II on page 15		Valid EPR (Extended Producer Responsibility License/ Authorization No. from Central Pollution Control Board for Electrical & Electronic Equipment E-Waste	AS PER RFP
17	Lecon International Private Limited	Clause 6 of Annexure II on page 15	Clause 6 of Annexure II on page 15		Registered in India since last 10 years as on day of bidding with manufacturing in India since last 5 years.	AS PER RFP
18	Lecon International Private Limited	Clause 6 of Annexure II on page 15	Clause 6 of Annexure II on page 15		The CCTV OEM and product should not be from a country which shares a land border with India in compliance of the General Financial Rule 144 (GFR Rule No. 144) and CCV OEM should be listed in Top 20 Security company of Security 50 by asmag.com . No Chinese origin products are allowed to participate.	AS PER RFP

S. No	Bidder Name	RFP Document Reference(s)	Section & Page Number(s)	Content of RFP requiring Clarification(s)	Modifications in the current RFP	Required documents
19	Innovatiview India Limited	Page No 11 Clause 2. Qualification Criteria, S.No. 2	Page No 11 Clause 2. Qualification Criteria, S.No. 2	The Bidder should have an average annual turnover of INR 25 Crores from examination/ election based projects, etc during the last three financial years i.e. 2021-22, 2022-23, 2023-24.	To enhance project reliability and successful execution, Request you to please amend this clause as below: The Bidder should have an average annual turnover of INR 75 Crores from examination base projects during the last three financial years i.e., 2021-22, 2022-23, 2023-24.	Already increased to 30 Crores in the Corrigendum dated 21-01-2025
20	Innovatiview India Limited	Page No 11 Clause 2. Qualification Criteria, S.No. 3	Page No 11 Clause 2. Qualification Criteria, S.No. 3	Bidder should have Positive Net Worth as of FY 2023-24.	We suggest stipulating a minimum Positive Net Worth of INR 50 Crores instead of just a Positive Net Worth. Reason: This change ensures financial stability of bidders, reducing risks associated with financially weaker organizations	Alady raised to Rs. 15 crores in the Corrigendum dated 21-01-2025
21	Innovatiview India Limited	Page No 11 Clause 2. Qualification Criteria, S.No. 5	Page No 11 Clause 2. Qualification Criteria, S.No. 5	Bidder should have working experience of At least 2 work order for providing services in multiple cities in a single exam assignment/ election related work/ for the provision of CCTV Surveillance of candidates in Examination based projects or Election based projects/or handling 10,000 CCTV cameras in one go for any other project, for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/Council/Commission or by any other Government undertaking organization during the last 5 years as on day of bidding.	To align the requirement more closely with the specific nature of the project, our suggestion is to amend the clause as below: Bidder should have working experience of : At least 2 work order for providing services in multiple cities in a single exam assignment for the provision of CCTV Surveillance of candidates in Examination based projects for handling 10,000 CCTV cameras in one shift for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/Council/ Commission or by any other Government undertaking organization during the last 5 years as on day of bidding.	As per Corrigendum dated 21-01-2025
22	Innovatiview India Limited	Page No 12	Page No 12	Proforma for Financial Bid	Our suggestion is to revise the proforma for financial bid as per enclosed format.	AS PER RFP
23	HI-FOCUS ELECTRONICS INDIA PVT.LTD	Annexure 2	Page No 15	4. OEM Registered in India since last 10 years as on day of bidding with manufacturing in India since last 5 years.	We kindly request you to amend this Clause as 4. OEM Registered in India since last 8 or more years as on day of bidding with manufacturing in India .	AS PER RFP
24	Roman Networks Pvt. Ltd.	Corrigendum S.No.5	Corrigendum S.No.5	Signed scanned copy of documentary proof that the bidder has its own/rental of Tier-3 Data Centre and DR recovery at 2 different locations within India for storage of sensitive data of examinations.	As, many bidders avail cloud services on a pay-per-use model, which meets security and compliance needs without requiring proof of ownership or rental of Tier-3 Data Centres.	AS PER RFP
25	Roman Networks Pvt. Ltd.	Tender Document 2.9, Penalty Terms	Tender Document 2.9, Penalty Terms	100% amount would be penalized for the non functional/not deployed CCTVS or decided by the Commission/Competent authority.	Request modification of this clause to remove "as decided by the Commission/Competent authority" to ensure clarity and avoid subjective interpretation. This change would provide a consistent and fair penalty structure for all bidders.	AS PER RFP
26	Eduquity Career Technologies Pvt. Ltd	Section 2, Qualification Criteria	S. No. 2, Page 11	The Bidder should have an average annual turnover of INR 25 Crores from examination/ election based projects, etc during the last three financial years i.e. 2021-22, 2022-23, 2023-24.	Request to increase the average annual turnover requirement from INR 25 Crores to INR 60 Crores from the Examination based projects during the last three financial years i.e., 2021-22, 2022-23, 2023-24. Rationale: To ensure that the participating agencies possess substantial financial capacity and relevant experience, which will contribute to the efficient and dependable execution of the project.	Already increased to 30 Crores in the Corrigendum dated 21-01-2025

S. No	Bidder Name	RFP Document Reference(s)	Section & Page Number(s)	Content of RFP requiring Clarification(s)	Modifications in the current RFP	Required documents
27	Eduquity Career Technologies Pvt. Ltd	Section 2, Qualification Criteria	S. No. 3 on Page 11	Bidder should have Positive Net Worth as of FY 2023-24.	Query: Propose setting a minimum Positive Net Worth of INR 60 Crores instead of a general requirement for Positive Net Worth. Rationale: This adjustment guarantees that bidders have a robust financial foundation, minimizing the likelihood of challenges arising from financially less stable organizations.	Already raised to Rs. 15 crores in the Corrigendum dated 21-01-2025
28	Eduquity Career Technologies Pvt. Ltd	Section 2, Qualification Criteria	S. No. 5 on Page 11	Bidder should have working experience of At least 2 work order for providing services in multiple cities in a single exam assignment/ election related work/ for the provision of CCTV Surveillance of candidates in Examination based projects or Election based projects/or handling 10,000 CCTV cameras in one go for any other project, for any Central Govt. /State Govt. / Semi-Govt. / PSU or Govt. University/ Educational Institutions/ Organization/Board/Council /Commission or by any other Government undertaking organization during the last 5 years as on day of bidding.	Query: Suggest revising the work experience requirement as: At least 2 works for providing services in multiple cities in a single exam assignment for the provision of CCTV surveillance of candidates in examination-based projects, handling 10,000 CCTV cameras in one go/shift." Rationale: Examination-based projects differ significantly from election-based projects in terms of operational requirements, timelines, and complexities. By focusing the eligibility criteria exclusively on examination-based projects, the revised clause ensures that bidders have specific experience directly relevant to the nature of the work. This change guarantees that the selected agency possesses the specialized expertise and operational capacity to handle the scale and logistical challenges unique to this project.	As per Corrigendum dated 21-01-2025
29	Eduquity Career Technologies Pvt. Ltd	Section 2.9	Penalty Terms on Page 7	In case of CCTV Camera(s) not being deployed by bidder at required examination centres, or the CCTVS deployed fail to function, Bidder would be penalized by The Commission authorities as per below: -The objective of this process is to conduct the examination in a fair and flawless manner, hence the Commission accepts zero tolerance for any centre/classroom/area being left over, intentionally or unintentionally. -100% amount would be penalized for the non functional/not deployed CCTVS or decided by the Commission/Competent authority.	Query: Request to revise the penalty clause for non-functional or non-deployed CCTV cameras as follows: Existing Clause: "100% amount would be penalized for the non-functional/not deployed CCTVs or as decided by the Commission/Competent authority." Proposed Clause: "100% amount would be penalized for the non-functional/not deployed CCTVs." Rationale: The inclusion of "as decided by the Commission/Competent authority" introduces ambiguity in the penalty structure, which may lead to inconsistent interpretations and deter fair competition among bidders. Removing this provision ensures clarity, uniformity, and transparency in penalty enforcement, allowing bidders to account for specific risks effectively in their proposals.	AS PER RFP
30	Eduquity Career Technologies Pvt. Ltd	Section 3. Proforma for Financial Bid	Financial Bid on Page 12		Query: Request to remove the requirement for discounted rates for subsequent shifts or days and instead apply a uniform per-shift rate for all shifts and days. Rationale: The discounted rate structure for subsequent shifts or days significantly impacts the financial feasibility of the project for bidders. Each shift or day requires comparable effort, resources, and operational costs, regardless of whether it is the first, second, or third shift/day. A uniform per-shift rate ensures equitable compensation for the services rendered, enabling bidders to maintain consistent quality and operational efficiency across all shifts and days.	AS PER RFP

S. No	Bidder Name	RFP Document Reference(s)	Section & Page Number(s)	Content of RFP requiring Clarification(s)	Modifications in the current RFP	Required documents
31	I-Net Secure Labs Private Limited	1(A) SOW = i	4	i. Installation of CCTV Color cameras should be made at least one day in advance from the scheduled date of examination and/or in such a way that the CCTV are required to be functional for three hour before the scheduled time of commencement of the examination and 1 hour after the completion of the examination. The examination is completed only after the sealing of confidential documents.	Kindly Clarify in financial bid it has been mentioned as Live webcasting but in other places it is mentioned as CCTV.	Live webcasting with CCTVS in the presence of mobile Jammers from Examination centres.
32	I-Net Secure Labs Private Limited	1(A) SOW = Viii	4	viii. During the period of examination, CCTV facility shall not be interrupted due to any technical fault such as defective CCTV, DVR, UPS/Power issue or Internet to name a few, etc., and the Bidder shall take due care of functioning of CCTVs with adequate backup of CCTVs/ UPSs/ DVRs/ Manpower during the conduct of examination and as per the time period mentioned In the Work Order of respective assignments.	Can the Bidder use NVR to ensure the 100% efficiency as per tender documents. Kindly Clarify.	AS PER RFP
33	I-Net Secure Labs Private Limited	1(A) SOW = V	4	v. In case of Live CCTV surveillance, Cameras should be connected to Internet and Control and Command room need to be setup at BPSC Headquarter. Bidder has to ensure that all live camera feed is made available at HQ control room at all times during the entire duration of examination.	Can the Bidder use NVR to ensure the 100% efficiency as per tender documents. Kindly Clarify.	AS PER RFP (The LIVE feed should be relayed/ webcasted in the presence of mobile jammers which restricts Mobile networks)
34	I-Net Secure Labs Private Limited	1(A) SOW = xxii	5	xxii. Artificial Intelligence Based CCTV Video Analytics features required during Live CCTV Surveillance: <ul style="list-style-type: none"> . Generation of Alerts If any movement is detected at Entry/Exit Gates during Examination . Generation of alerts if the furniture inside the classrooms is not properly arranged . Generation of alerts if the cameras are offline or are tempered by Masking or Black Screen . Generation of alerts if there is any movement in classrooms 1hour before or after the exam . Generation of alerts if Invigilator is not moving even after the specified time/ Inactivity is detected In Invigilator's movement . Generation of alerts if there are more than allowed number of people in Question Paper Room during the defined hours . Generation of Alerts In case of detection of Crowd/ Fight/ Conflict inside the Classroom . Generation of Alerts if a Mobile Phone or any electronic gadgets or any prohibited item is detected Inside the Classroom 	<ul style="list-style-type: none"> Generation of alerts if the furniture inside the classrooms is not properly arranged - We request to remove this clause as 100% efficiency cannot be promised as every room is different structure and AI cannot be trained accordingly. Generation of Alerts if a Mobile Phone or any electronic gadgets or any prohibited item is detected Inside the Classroom - Kindly Provide the list of gadgets to be included in the list. Generation of alerts if there are more than allowed number of people In Question Paper Room during the defined hours - Kindly Provide the maximum number of students allowed to be Inside the room. Generation of alerts if Invigilator is not moving even after the specified time/ Inactivity is detected In Invigilator's movement - Kindly provide the Idel time for the Invigilator when the alert has to be generated. 	AS PER RFP
35	I-Net Secure Labs Private Limited	1(A) SOW = xxiii	5	xxiii. The platform should actively monitor CCTV camera feeds through Integrated command control centre (ICCC) setup and should be through secure VPN Tunnel	Kindly clarify the secure VPN Tunnel should be established in the Integrated command control centre (ICCC) or Every examination location	VPN tunnel for transfer of Live feed from Examination Centre to ICCC and realtime storage of video feed on Secured Server.


 Secretary

Bihar Public Service Commission, Patna